Community Resource List for Heat-Related Assistance

24 Hour Help Line

For an emergency call: 9-1-1

Methodist HealthCare System: (210) 226-8773
(Trained nurses for children, available from 5:00 pm - 8:00 am Monday - Friday & 24 hrs on weekends)

Visit an Air-Conditioned Location

1. Salvation Army Shelter: (210) 352-2020
2. SAMM Shelter: (210) 224-5838
3. Senior Citizen Nutrition Sites: (210) 207-7172
4. Public libraries, local malls, gyms, swimming pools & tourist facilities

Utility Assistance Programs

Agencies that provide temporary help to pay for utility bills.
(Must meet eligibility criteria)

- **Bexar Area Agency on Aging** Provides aid to families (**210) 362-5254**
- **CPS** provides electricity bill payment plans that assist consumers during financial hardships: (**210) 353-2222**
- **City of San Antonio Department of Community Initiatives**. Provides emergency utility assistance (electric, gas, water, etc): (**210) 207-7830**
- **Bexar County Department of Community Investment**
  Offers limited utility assistance with (electric, natural gas, butane, and propane: **(210) 335-6770**
- **San Antonio Water System**, provides plans to help the consumer during financial difficulties: **(210) 704-7297**

Other Helpful Numbers

Alamo Service Connection: provides information and referral assistance for seniors and persons with disabilities on different types of assistance.
Phone number: (210) 477-3275 **website: www.alamoserviceconnection.org**

United Way Help Line: Seniors and people with disabilities in need of a fan call: **2-1-1**

Non emergency 24 hr information service: 3-1-1