



Community Resource List for Heat-Related Assistance

24 Hour Help Line

For an emergency call: 9-1-1

Methodist HealthCare System: (210) 226-8773

(Trained nurses for children, available from 5:00 pm - 8:00 am Monday-Friday & 24 hrs on weekends)

Visit an Air-Conditioned Location

1. Salvation Army Shelter: (210) 352-2020
2. SAMM Shelter: (210) 224-5838
3. Senior Citizen Nutrition Sites: (210) 207-7172
4. Public libraries, local malls, gyms, swimming pools & tourist facilities

Utility Assistance Programs

Agencies that provide temporary help to pay for utility bills
(Must meet eligibility criteria)

- ❖ **Bexar Area Agency on Aging** provides aid to families (210) 362-5254
- ❖ **CPS** provides electricity bill payment plans that assist consumers during financial hardships (210) 353-2222
- ❖ **City of San Antonio Department of Community Initiatives** provides emergency utility assistance (electric, gas, water, etc) (210) 207-7830
- ❖ **Bexar County Department of Community Investment** provides limited utility assistance with (electric, natural gas, butane, and propane (210) 335-6770
- ❖ **San Antonio Water System** provides plans to help the consumer during financial difficulties (210) 704-7297

Other Helpful Numbers

Alamo Service Connection provides information and referral assistance for seniors and persons with disabilities on different types of assistance.

Phone number: (210) 477-3275 **website:** www.alamoserviceconnection.org

United Way Help Line: Seniors and people with disabilities in need of a fan call: 2-1-1

Non-emergency 24 hr information service call: 3-1-1

