



Texas Military Family Access Project

Combat service in Afghanistan and Iraq is producing critical and unique issues for a new generation of active-duty Army, Air Force, Navy, Marines, Coast Guard, Reservists and Texas National Guard members and their families.

With an extensive database at their fingertips, Military Call Specialists help military members and their loved ones achieve stable and productive lives throughout the deployment cycle.



Military 2-1-1 at a Glance

Our Military Call Specialists or a member of their family have served in the military. They have walked in your boots and support your heroic contributions!

Military Call Specialists help military members and their families:

- navigate the complicated maze of the human care system
- act as personal advocates to ensure timely access to services
- follow up with all callers to determine if services were provided and needs were met

Military Call Specialists provide referrals for:

- Financial assistance
- Depression, anxiety & sleep disorders
- Job training & placement
- Family reintegration issues
- Drug & alcohol abuse
- Post traumatic stress disorder (PTSD)
- Counseling Services



United Way of San Antonio and Bexar County

LIVE UNITED™

Military Live Chat

Live Chat is an online Web-based dialog that occurs in real time. Interact with Military Live Chat at:

www.military211help.org

and you will be connected instantly with one of our Military Call Specialists.

With Live Chat, you receive immediate, confidential answers to your questions 24 hours a day, seven days a week.

Military Call Specialists use a comprehensive database of health and human care services for OEF/OIF military members and their families. The database is comprised of:

- Federal, state, county, city government services
- Private, nonprofit and faith-based services
- Contains OEF/OIF specific services



Who Can Receive Assistance?

Military members who have deployed to Afghanistan and/or Iraq:

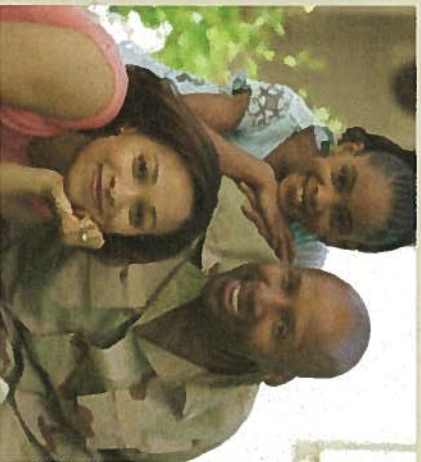
- Active duty Army, Marines, Navy, Air Force and Coast Guard
- Texas Military Forces including: Texas Army and Air National Guard
- Reserve Army, Marines, Navy, Air Force and Coast Guard
- Veterans and retirees
- Spouses, children and grandparents
- Family members serving as care givers

Military Outreach Coordinator

Our coordinators are committed to increasing community awareness of this important initiative among military members and their families. They are available for 2-1-1 informational presentations to community groups, agencies, faith-based and military organizations such as the VFW, American Legion and military retiree organizations.

For more information or to request a presentation, please call 2-1-1 (210.227.4357) or visit United Way's Web site at:

www.military211help.org



Texas Military Family Access Project

FREE, CONFIDENTIAL, 24/7

Your information and referral source for facing life's deployment challenges.

Call 2-1-1

or Interact with Live Chat at www.military211help.org



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Garza family photo provided courtesy of the Texas Military Forces PAO

Are You Facing Deployment Challenges?



HELP STARTS AT THESE GATEWAYS TO CARE:

Call 2-1-1

OR

Interact with Live Chat at www.military211help.org

Free • Confidential • 24/7

"OUR MISSION IS TO CONNECT MILITARY SERVICE MEMBERS WHO HAVE BEEN DEPLOYED TO AFGHANISTAN AND IRAQ, AND THEIR EXTENDED FAMILIES, TO VITAL COMMUNITY SERVICES."

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